

SB/KD

26 September 2016

Dear Parent/carer

**Re: Ofsted review outcome**

You will be aware from information made available through the website that following the OfSTED inspection of Chaucer School, detailed concerns were raised by the school through the OfSTED complaints procedure. These concerns were about the conduct of the inspection which resulted in a final judgement on the school which was felt to be unsound.

We have now received OfSTED's final response following their internal review of the inspection of Chaucer School. Whilst OfSTED did not agree with our complaints, or that the final judgement was unsound, apologies were made for several aspects of the conduct of the inspection.

In addition OfSTED have agreed that their complaints procedure needs strengthening and that the importance of clear communication by inspectors needs to be emphasised during their training.

Overall the school feels that the internal review was thorough, and although we continue to disagree with some of its conclusions, we now consider the matter closed. Senior leaders, governors and the Trust have been working hard since the inspection to address the areas identified by OfSTED for improvement and will continue to do so.

We are pleased with this summer's results, but we know we have to continue to work hard to deliver further improvements in 2017. Parents will be updated on the progress of the Chaucer's improvement plan at Parent Partnership meetings each half term. All parents are invited to attend and to ask questions of senior leaders and governors.

We would like to thank you for your continuing interest in and support for Chaucer School.

Yours faithfully

A handwritten signature in black ink, appearing to read "Scott Burnside".

Scott Burnside  
Headteacher

A handwritten signature in black ink, appearing to read "Sarah Draper".

Sarah Draper  
Chair of Governors